

Online Check-in FAQs

— Is my reservation time a guarantee?

No, it is not. The urgent care will do its best to see when you arrive, but if there are sicker patients ahead of you, they may be seen first.

+ What does this service cost?

+ Can I use Online Check-in even if I do not have insurance? What about Medicare or Medicaid?

+ Can I make one reservation for multiple people?

+ When I arrive, will I see a doctor right away?

+ What if I make a reservation, and then start feeling a lot worse?

+ What happens if I'm late?

+ I made a reservation, but now cannot get there on time. Can I adjust my time?

+ I don't need to go the the Urgent Care/ER anymore. How do I cancel my reservation?